

RETURNS FORM

for Robert Hale, J.A. Allen and NAG Press titles

Please fill in your details below:

Name:

Address:

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Tel: e-mail:

Title of book/DVD:

Please state the reason for the return (tick one)

changed your mind - item no longer required within the seven day 'cooling off' period
(please note you will be credited for only the price of the book, not the return postage you paid)

item received damaged (see below)

item received faulty (see below)
(please state nature of fault, i.e. missing pages, section bound upside down etc)

.....

If you received a faulty/damaged item please state what you would like (tick one)

a credit

a replacement copy, despatched at no extra charge

If you received a damaged/faulty book please return the title page and the first five pages torn out of the book and return with this form to the address below; if it is a faulty DVD please return the whole package to:

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Paddock Wood
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Kent TN12 6UU